



Washington State University  
Vancouver

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## Usability Testing: How to analyze your WebPacs and Web Sites

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### Testing the Usability of a WebPac

<http://www.vancouver.wsu.edu/fac/diller/usepresent.htm>

In 1998, Washington State University (WSU) conducted usability tests on its WebPac. This paper covers the general principles of usability testing, the planning and methodology used for testing the WebPac, the results of the study, and the implementation of test results. Testing instruments are also provided.

### Effective Library Web Sites

<http://www.vancouver.wsu.edu/fac/diller/evalweb.htm>

Usability tests were conducted on the WSU Vancouver library's web site using three test methods: card sorting, category membership expectation and a short survey. This website includes a PowerPoint presentation covering the general principles of each test method, the planning involved in implementing each test, and the analysis of the test results. In addition, there are examples of each test and a short bibliography.

### CNI Fall 1999 Task Force Meeting PowerPoint Presentation

<http://www.vancouver.wsu.edu/fac/diller/cni/present.htm>

Project Briefing providing an overview of the Washington State University Libraries' usability studies.

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Project Briefing Handout  
<<http://www.cni.org/>>